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"Moseow Polytechnic University"

APPROVE

ODEPASO

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2024

Dean of the Faculty of Economics and Management

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WORKING PROGRAM OF THE INTERNSHIP

"Training Internship (technological)"

Field of study 38.03.02 Management

Educational program (profile)
"Business Process Management"

Qualification (degree) **Bachelor**

Form of study **Part-time**

Developer(s):

Candidate of Economic Sciences, Associate Professor.



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Agreed:

Head of the Department "Management", Ph.D.



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1. Goals, objectives and planned results of the internship

In accordance with the federal state educational standard of higher education in the field of study 03/38/02

"Management" (qualification (degree) "bachelor") industrial practice (practice to obtain professional skills and professional experience) is a mandatory element of the main educational program of a bachelor's degree and is a type of training directly focused on the professional and practical training of students.

Purpose of industrial practice (technological):

consists in the formation and development of personal and professional qualities in students, allowing them to ensure compliance with the requirements of the Federal State Educational Standard for Higher Education in the field of professional competencies PC-1 - The ability to regulate the processes of organizational units or develop administrative regulations for organizational units and PC-4. The ability to prepare for implementation, monitor parameters and evaluate the success of changes carried out in the organization.

Objectives of production practice (technological): are aimed at consolidating, expanding, deepening and systematizing the knowledge acquired in the study of disciplines of the professional cycle, based on studying the activities of a specific organization, acquiring initial practical experience in the field of professional competencies PC-1 and PC 4, including:

- study process management theories; principles of classification and methods of structuring processes; methods for collecting and classifying information about the process; principles and rules for working with normative and methodological documentation; requirements for the development of process regulations; fundamentals of economics, cost accounting and performance assessment; process modeling notations; methods for increasing the efficiency of processes and administrative regulations;
- review the basics of implementing change; basics of business process modeling; methodological documents and rules for monitoring compliance of processes; methods for assessing the reliability of the collected information and conducting analysis; rules for preparing reports and conclusions based on control results;
- analyze information about process boundaries, process requirements, process goals or administrative regulations;
- analyze areas of responsibility, process stakeholders, standards, resources, inputs, outputs and indicators of the organization's processes;
- analyze the composition and sequence of operations that make up the process or administrative regulations;
- find the necessary documents and information about the organization's processes in paper and electronic form in information systems; make observations; aggregate and summarize collected information;
- collect information about the current planning and reporting system for the work of the organizational unit process; about the progress and results of the process; registration of the results of information collection;
- classify processes and objects in the process environment or administrative regulations;

- identify inconsistencies in the functioning of the process, formulate and justify proposals for their correction; monitor the compliance of developed documents with regulatory and methodological documentation;
 - assess the resources needed to improve processes; carry out communications;
 - develop process diagrams or administrative regulations;
- select control points that allow you to assess the degree of compliance with regulations and draw up control plans; evaluate the reliability of information obtained during control;
 - analyze process efficiency and effectiveness indicators;
- identify deviations from established criteria and performance indicators of the organization's processes.
- determine the goals of the organizational unit process; organizational unit process boundaries;
- identify the stakeholders, owner and participants in the process of the organizational unit or the administrative regulations of the organizational unit;
 - determine the sequence of work in the organization process;
- study Russian and international legislation, local regulations, reporting documents necessary to carry out the process of subdividing an organization; identifying the responsible employees of the unit for each work in the process of subdividing the organization;
- systematize the collected information about the process of dividing the organization;
- prepare a report and conclusions based on the results of a study of the organization.

Competencies student, formed V result passing "production practice (technological)":

Code and name	Indicators of Competency Achievement
competencies	

PC-1-Abletocarryoutregulationofprocessesoforganizationalunitsordevelopmentadministrativeregulationsdivisions

IPK-1.1.Knows the theory of process management; principles process classifications; methods for structuring processes; basics of operational management; methods of collecting information (observations, data recording, timekeeping, photographs of the working day, interview and questionnaire techniques, analysis of documents and reporting information, studying feedback from stakeholders); methods for designing functional role models; methods for classifying information about the process and the process environment; principles and rules for working with normative and methodological documentation; requirements for the development of process regulations; fundamentals of economics, cost accounting and performance assessment; process modeling notations; methods for increasing the efficiency of processes and administrative regulations; basics of implementing changes; basics of business process modeling; methodological documents and rules for monitoring the compliance of processes or administrative regulations; methods for assessing the reliability of collected information; methods for analyzing the collected information; rules for preparing reports and conclusions based on control results; methods for assessing the effectiveness of processes or administrative regulations.

IPK-1.2. Able to analyze information about process boundaries, process requirements, process goals or administrative regulations; analyze areas of responsibility, stakeholders of the process, current regulations, resources, inputs, outputs and indicators of the process or administrative regulations; analyze the composition and sequence of operations that make up a process or administrative regulation; find necessary documents and information about the process or administrative regulations in paper and electronic form in information systems; carry out observations, interviews questionnaires; aggregate and summarize collected information; carry out classification of processes and objects in the process environment or administrative regulations; identify shortcomings, inconsistencies in the functioning of the process or administrative regulations, formulate and justify proposals for their correction; monitor the compliance of developed documents with regulatory and methodological documentation; evaluate resources needed to improve processes or administrative regulations; communicate, hold working meetings, find consensus; use software to develop process regulations or administrative regulations; develop local regulations in accordance with regulatory and methodological documents; develop process diagrams or administrative regulations; assess the resources needed to implement process regulations or administrative regulations or proposals to improve their efficiency; develop, coordinate and approve action plans, evaluate the achievement of results, develop corrective measures to achieve plans; provide consulting assistance to employees of the organization; select control points that allow you to assess the degree of compliance with regulations and draw up control plans; evaluate the reliability of information obtained during control; analyze indicators of efficiency and effectiveness of processes and administrative regulations; identify deviations from established criteria and indicators of the functioning of processes and administrative regulations; calculate the efficiency of processes and administrative regulations; identify potential for improving the efficiency of a process or administrative regulation; formulate and justify proposals to improve the efficiency of processes or administrative regulations; prepare reports and conclusions based on the results of control activities.

IPK-1.3.Possesses the skills to determine the goals of the process of a division of an organization or the administrative regulations of a division of an organization; determining the boundaries of the process of a division of an organization or the administrative regulations of a division of an organization; identification of stakeholders,

the owner and participants in the process of a division of the organization or

administrative regulations of the organization's division; determining the inputs and outputs of the process of a subdivision of an organization or the beginning and result of the implementation of administrative regulations of a subdivision of an organization; clarifying the sequence of work in the process of subdividing an organization or the administrative regulations of a subdivision of an organization; clarification of the resources used, Russian and international legislation, local regulations, reporting documents necessary to carry out the process of a division of an organization or the administrative regulations of a division of an organization; identifying the responsible employees of the unit for each work in the process of subdividing the organization or the administrative regulations of the organization's subdivision; collecting information about the current planning and reporting system for the work process of a division of an organization or the administrative regulations of a division of an organization; collecting information about the progress and results of the process of a division of an organization or the administrative regulations of a division of an organization; registration of the results of information collection; systematization of collected information about the process of subdividing an organization or the administrative regulations of a subdivision of an organization; development of process regulations for a division of an organization or administrative regulations for a division of an organization and regulatory documents (instructions, regulations); development of procedures for monitoring the implementation of the process regulations of an organization's unit or the administrative regulations of an organization's unit; developing proposals to improve the efficiency of the process of a division of an organization or the administrative regulations of a division of an organization; planning measures to put into effect the process regulations of a division of an organization or the administrative regulations of a division of an organization; implementation of the process regulations of a division of an organization or the administrative regulations of a division of an organization; implementation of proposals to improve the efficiency of the process of a division of an organization or the administrative regulations of a division of an organization; assessing the effectiveness of measures to put into effect the process regulations of a division of an organization or the administrative regulations of a division of an organization; determining procedures for monitoring the implementation of the process regulations of an organization's unit or the administrative regulations of an organization's unit; collecting information on the progress and results of the implementation of the process of a division of an organization or the administrative regulations of a division of an organization; analysis of collected information for compliance with criteria, established for control; assessing the effectiveness of the process of a division of an organization or the administrative regulations of a division of an organization; developing recommendations to improve the efficiency of the processes of an organization's unit or administrative regulations of an organization's unit; registration of the results of monitoring the implementation of the process regulations of an organization's unit or the administrative regulations of an organization's unit. methods for calculating economic efficiency

PC-4 Capableprepare for the event, monitoring parameters and assessment of the success of the organizing change

IPK-4.1.Knows visual modeling languages; collection, analysis, systematization, storage and maintenance of business analysis information; information technologies (software) used in the organization, to the extent necessary for business analysis purposes; systems theory; subject area and specifics of the organization's activities in the amount sufficient to solve business analysis problems; theory

interpersonal And group communications V business interaction; conflict theory; methods, techniques, processes and requirements management tools; risk management theory; methods of planning the organization's activities; methods and techniques determining indicators for assessing the current or desired state organizations; methods for assessing the effectiveness of decisions.

IPK-4.2. Able to plan, organize and conduct meetings and discussions.

With interested parties: identify

discussions With interested parties; identify register, analyze And classify risks And develop complex events By their minimization;

present business analysis information in a variety of ways and formats for discussion with stakeholders; apply information technology to the extent necessary for business analysis purposes; analyze internal (external) factors and conditions affecting the organization's activities; analyze the degree of stakeholder participation; explain the need for business analysis work; make changes in accordance with the chosen solution; assess the organization's readiness to change in accordance with the chosen solution; develop indicators and assess the state of the organization; evaluate the business opportunity to implement the solution in terms of selected target indicators; analyze the organization's activities; model the scope and boundaries of work; collect, classify, systematize and ensure storage and updating of business analysis information; formalize the results of business analysis in accordance with the selected approaches; analyze the requirements of stakeholders in terms of quality criteria determined by the selected approaches; analyze the subject area; analyze the requirements for the solution in terms of quality criteria determined by the selected approaches; evaluate the effectiveness of the solution in terms of selected criteria.

IPK-4.3. Have the skills to analyze the organization's readiness to

IPK-4.3.Have the skills to analyze the organization's readiness to implement changes; development and implementation of measures to prepare the organization for changes; monitoring ongoing changes in terms of achieving the developed solution targets; management of interaction with stakeholders (satisfaction, degree of involvement); managing risks caused by changes carried out in the organization; analysis and evaluation of the effectiveness of the implemented solution; analyzing the reasons and developing ways to refine the solution if the solution fails to achieve the set business goals; analysis and development of ways to adapt the organization to using a new solution

2. Place of practice in the structure of the educational program

Industrial practice (technological) refers to block B.2.2.1 of the part, formed by participants in educational relations.

Production practice (technological) is logically, substantively and methodologically interconnected with the following EP disciplines:

- Organizational life cycle management;
- Production management;
- Business process management;
- Process management;
- Industrial practice (pre-graduation).

3. Characteristics of practice

Industrial practice (technological practice) is carried out in the following form: technological.

The head of production practice (technological practice) from the Moscow Polytechnic University is the scientific supervisor from the Department of Management. Management of students' practice at all stages is carried out jointly with practice managers - employees of organizations of various organizational and legal forms of ownership. Industrial practice (technological) takes place in an organization independently chosen by the student or in an organization provided to the student by the university from the existing practice base.

Industrial practice (technological) is carried out in the form of completing tasks established by the supervisor in accordance with the calendar plan for undergoing industrial practice (Appendix A).

The method of conducting internships is stationary and away in organizations with which the university has entered into agreements for practice. Stationary practice is practice that is carried out in an organization or in an educational program organization located on the territory of the locality in which the organization is located. The assignment for practice is issued by the head of practice at the department. An on-site practice is one that takes place outside the locality in which the organization is located. Field practical training can be carried out in the field if it is necessary to create special conditions for its implementation.

Practice bases can be:

- municipal organizations;
- state organizations;
- commercial organizations;
- non-profit organizations;
- analytical departments of enterprises in various fields of activity (departments of logistics, marketing, advertising, research and market conditions, etc.).

Preference is given to those organizations that have the capabilities to implement the goals and objectives of the practice to a fuller extent. The basis for designating a specific organization as a practice base is: the existence of a concluded agreement between the University and the organization for internship by a group of students or individual agreements based on an application (Appendix D);

When choosing a practice base for students, you must be guided, first of all, by:

- the direction of its preparation;
- the future topic of the student's final qualifying work.

4. Structure and content of practice

The total labor intensity of production practice (technological) is 3 credit units, i.e. 108 academic hours (of which 108 hours are independent work of students).

For full-time and part-time education: industrial practice (technological) is carried out in the third and fifth year.

Sixth semester, ninth semester: 108 hours – independent work of students. Type of intermediate certification - differentiated test.

The total duration of industrial practice (technological practice) is 2 weeks.

Contents of industrial practice (technological)

Mastering the tools for managing an organization (division)

Topic 1 Analysis of the planning process in the organization

Establishing the mission, goals, and objectives of the organization (division), familiarization with the documents establishing them.

Familiarization with the organization of the planning system: procedures, documentation, responsibilities of management and staff. Participation in the work of personnel in planning the current activities of the unit.

Familiarization with the numerical indicators used in planning.

Topic 2 Analysis of the organizational structure of the organization

Familiarization with the types of powers used in the organization and the procedure for their delegation. Identification of the main functional areas identified in the organization's activities.

Identifying problems that arise when delegating authority. Determination of the advantages and disadvantages of elements of various types of organizational management structures used in the structure of the organization.

Topic 3 Analysis of the personnel motivation system

Study of personnel motivation methods used in the organization. Types of material and moral incentives for employees. Ranking employee needs by importance. Selection of methods of stimulating personnel based on substantive and (or) procedural theories of motivation.

Topic 4 Analysis of the organization of human resource management

Goals, objectives and principles of activity of the organization's personnel service. Legislative regulation of working hours. Remuneration system. Methods of attracting and selecting personnel. Contents of the employment contract. Methods for assessing personnel performance. Organization of assimilation of newly appointed employees. Activities of the HR service to form and maintain corporate culture. Principles of personnel planning. Types of costs for the formation, development and use of personnel.

Topic 5 Analysis of the process of forming a production program and organizing operational management of production activities

Technology for forming a production program for organizing a division. Tactical and strategic adjustments to the production program. The relationship between production capacity and production program. Methods for calculating production capacity. Using network charts and Gantt charts in operational planning. Organization of dispatching in production.

No.	Sections (stages) of practice	Types of work in practice, including independent work of students and labor intensity (in credits)	Formscurrent control
		units, hours)	

1	Subject1. Analysis of the planning process in	0.5 z.e.	18 h	Marking in the calendar
	the organization. Topic 2. Organizational structure analysis			
$\begin{bmatrix} 2 \\ 3 \end{bmatrix}$	organizations. Topic 3. Analysis of the staff motivation system	0.5 z.e.	18 h	Marking in the calendar Marking
4	Topic 4. Analysis human resource	0.5 z.e.	18 h	in the calendar
5	management organizations. Topic 5. Analysis of the process of forming a	0.5 z.e.	18 h	Marking in the calendar Marking
6	production program and organizing the	0.5	10 %	in the calendar
	operational management of production activities.	0.5 z.e.	18 h	Marking in the calendar
7	Preparation of a practice report	0.5 z.e.	18 h	

5. Educational, methodological and information support

5.1 Regulatory documents and GOSTs

- 1. Order No. 1121-OD dated November 22, 2021 On approval of the regulations on the procedure for conducting internships at the Moscow Polytechnic University.
- 2.Regulations on the procedure for conducting practice and practical training of students mastering the main educational programs of higher education (regulations on the procedure for conducting practice) // Moscow Polytechnic University.
- 3. Order of the Ministry of Education and Science of Russia N 885 of 08/05/2020 (as amended on 11/18/2020) "On the practical training of students" (together with the "Regulations on the practical training of students").
- 4. Methodological developments for students that determine the order and content of organizational and managerial practice;
- 3. Forms of accounting, financial, statistical, internal reporting developed at the enterprise (organization) and instructions for filling them out.

5.2 Main literature

- 1. Lopareva A. M. Business planning: a textbook for universities / A. M. Lopareva. 3rd ed., revised. and additional M.: Yurayt Publishing House, 2022. 273 p.
- (Higher education). ISBN 978-5-534-13541-1. Text: electronic // Educational platform Urayt [website]. URL:https://urait.ru/bcode/495509
- 2. Gromov A. I. Business process management: modern methods: monograph / A. I. Gromov, A. Fleishman, V. Schmidt; edited by A. I. Gromov.
- M.: Yurayt Publishing House, 2022. 367 p. (Current monographs). ISBN 978-5-534-03094-5. Text: electronic // Educational platform Urayt [website]. URL: https://urait.ru/bcode/489237
- 3. Kuzmina E. E. Organization of entrepreneurial activity: a textbook for universities / E. E. Kuzmina. 4th ed., revised. and additional M.: Yurayt Publishing House, 2022. 455 p. (Higher education). ISBN 978-5-534-14024-8. Text: electronic // Educational platform Urayt [website]. URL: https://urait.ru/bcode/488831

5.3 Additional literature

1. Maltseva S.V. Innovative management: a textbook for universities / S.V. Maltseva; executive editor S. V. Maltseva. - M.: Yurayt Publishing House, 2022. - 527 p. - (Higher education). — ISBN 978-5-534-15607-2. — Text: electronic // Educational

platform Urayt [website]. — URL:https://urait.ru/bcode/509174

- Lopareva A. M. Business planning: a textbook for universities / A. M. Lopareva. 3rd ed., revised. and additional M.: Yurayt Publishing House, 2022. 273 p. (Higher education). ISBN 978-5-534-13541-1. Text: electronic // Educational platform Urayt [website]. URL:https://urait.ru/bcode/495509
- 3. Kuptsova, E. V. Business planning: textbook and workshop for universities / E. V. Kuptsova, A. A. Stepanov. Moscow: Yurayt Publishing House, 2024. 435 p. (Higher education). ISBN 978-5-9916-8377-7. Text: electronic // Educational platform Urayt [website]. URL: https://urait.ru/bcode/536212
- 4. Sergeev, A. A. Business planning: textbook and workshop for universities / A. A. Sergeev. 5th ed., rev. and additional Moscow: Yurayt Publishing House, 2024. 442 p. (Higher education). ISBN 978-5-534-16062-8. Text: electronic // Educational platform Urayt [website]. URL:https://urait.ru/bcode/537710
- 5. Project management: textbook and workshop for universities / A. I. Balashov, E. M. Rogova, M. V. Tikhonova, E. A. Tkachenko; under the general editorship of E. M. Rogova. Moscow: Yurayt Publishing House, 2024. 383 p. (Higher education). ISBN 978-5-534-00436-6. Text: electronic // Educational platform Urayt [website]. URL: https://urait.ru/bcode/535573

5.4 Electronic educational resources

The ESM is under development.

6. Logistics security

The internship is carried out at industrial enterprises or organizations in accordance with contracts and the order of the rector.

Reception of reports - at the department: tables, chairs, portable multimedia complex (projector, projection screen, laptop). Teacher's workplace: table, chair.

Scientific and technical library and reading room - Computer equipment with the ability to connect to the Internet and provide access to the electronic information and educational environment. Tables, chairs, shelves with scientific, educational, methodological and periodical literature on the profile of the educational program, personal computers.

7. Methodical recommendations

7.1 Methodological recommendations for the manager on organizing practice

In the process of organizing practice to obtain professional skills and professional experience, managers from the graduating department and managers from the enterprise (organization) must use modern educational and scientific-production technologies:

1. Multimedia technologies, for which introductory lectures and instruction of students during practice are carried out in rooms equipped with a projection screen, overhead projector, and laptops. This allows managers and specialists of the enterprise (organization) to save time spent on presenting the necessary material and increase its

volume.

2. Remote form of consultations during specific stages of educational practice and report preparation.

7.2. Guidelines for students on mastering the discipline

Independent work of students is aimed at independent study of a separate topic of the academic discipline. Independent work is mandatory for each student, its volume is determined by the curriculum. When working independently, the student interacts with the recommended materials with the participation of the teacher in the form of consultations. To perform independent work, methodological support is provided. The electronic library system (electronic library) of the university provides the possibility of individual access for each student from any point where there is access to the Internet.

Based on the results of the internship, after completing the internship, the student provides the internship supervisor with the following reporting documents on the internship:

- review-characteristics, signed head practices fromorganization, certified by the seal of the organization (Appendix D);
- application for practice (Appendix D);
- internship calendar plan (Appendix A)
- practice diary signed by the student (Appendix B);
- practice report (Appendix B).

The testimonial and diary must be sent in scanned form to show the authenticity of the organization's seal and signature.

The basic requirements for a review-characteristic are that it be filled out in accordance with the form, neatly, and containing the signature of the head of the practice from the organization, certified by the seal of the organization.

Basic requirements for the practice diary:

- the diary must be filled out correctly and accurately;
- contains the deadlines for completing the internship, daily notes in strict accordance with the program and the practice plan;
- contains the student's signature.

Main requirements, presented To content report By practice are the following:

the introduction indicates: the purpose, place, start date and duration of the practice, a short list of the main works and tasks performed during the practice;

the main part of the report provides a description of the organization of work during the internship, a description of the practical problems solved by the student during the internship (characteristics of the organizational structure, production structure, external and internal environment of the organization, job descriptions and safety precautions, accounting policies, primary accounting, financial analysis the state of the organization and the main economic indicators, trends in the development of the enterprise), a list of unfulfilled tasks and unfinished planned issues with an indication of the reasons. The main part contains two chapters;

in conclusion, it is necessary to describe the skills and abilities acquired during the internship; give suggestions for improving the organization of the enterprise; draw individual conclusions about the practical significance of the type of practice carried out

for yourself.

Student undergoing industrial trainingUniversity-based practice on an individual assignment can submit as a report a report (section of the report) on the topic of the research work or its section (stage, task); scientific article, scientific report.

The main requirements for the content of the practice report are the following:

the introduction indicates: the purpose, place, start date and duration of the practice, a short list of the main works and tasks performed during the practice;

the main part of the report provides a description of the organization of work during the internship, a description of the practical problems solved by the student during the internship (characteristics of the organizational structure, production structure, external and internal environment of the organization, job descriptions and safety precautions, accounting policies, primary accounting, financial analysis the state of the organization and the main economic indicators, trends in the development of the enterprise), a list of unfulfilled tasks and unfinished planned issues with an indication of the reasons. The main part contains two chapters;

in conclusion, it is necessary to describe the skills and abilities acquired during the internship; give suggestions for improving the organization of the enterprise; draw individual conclusions about the practical significance of the type of practice carried out for yourself.

A student who has undergone educational practice at the University on an individual assignment can submit as a report a report (section of the report) on the topic of the research work or its section (stage, task); scientific article, scientific report.

The main requirements for preparing a practice report are the following:

the report must be completed in Microsoft Word, in Times New Roman font, 14 pt, with 1.5 spacing, the volume of the report is 20-25 pages of printed text;

the report may include appendices (tables, graphs, completed forms, price lists, etc.) of no more than 20 pages (appendices (illustrative material) are not included in the total number of pages of the report);

surnames, names of institutions, organizations, companies and other proper names are given in the original language;

the pages of the report are numbered in Arabic numerals in compliance with continuous numbering throughout the text, the number is placed in the lower right part of the sheet without a dot at the end of the number;

diagrams, drawings, tables and other illustrative material located on separate sheets are included in the overall page numbering, but are not counted towards the scope of the work;

the title page (Appendix B) is included in the general page numbering, but the page number is not indicated on the title page;

digital material should be presented in the form of tables, the table should be placed in the report immediately after the text in which it is mentioned for the first time, or on the next page, all tables provided should have links in the text of the report, each table should have a title. An example of the design of tables in Appendix 3;

drawings (graphs, diagrams, diagrams, etc.) should be placed in the work

immediately after the text in which they are mentioned for the first time, or on the next page, illustrations can also be in color, all drawings should be referenced in the work . Illustrations should be numbered in Arabic numerals and sequentially numbered throughout the entire report (example in Appendix G). If there is only one illustration in the report, then it is designated -

"Drawing". It is allowed to number illustrations within a section. In this case, the illustration number consists of the section number and the serial number of the figure, separated by a dot. For example, Drawing. 1.1;

When writing the text of the report, in addition to the skills acquired during the practice and proposals for organizing the educational process, it is important to show the problems and contradictions that arose during the practice and suggest ways to resolve these problems.

The most common disadvantages when completing an internship and reporting on it are:

- violation of the rules for drawing up reporting documents (practice report, diary);
- absence auxiliary documentary materials, confirming the implementation (performance) of various tasks during practice;
- absence applications (filled primary documents, auxiliary tables);
- failure to fulfill the assigned practice plan;
- vagueness of the student's conclusions about the internship;
- lack of reference list:
- lack of indication in the list of references of new (current) normativelegal acts, textbooks and teaching aids, as well as articles from specialized journals.

A test with an "excellent" grade is given to a student who:

- demonstrated during practice a high level of possession of all general cultural and professional competencies provided for by the requirements for the results of practice;
- completed the entire planned amount of work on time and at a high level in accordance with the practice plan;
- demonstrated independence, creativity and a high level of training on issues of professional activity, organization of team work, self-organization;
- made proposals for improving the activities of the enterprise
- prepared the report in accordance with the standards.

A test with a "good" grade is given to a student who:

in general, demonstrated during the practice the formation of all general cultural and professional competencies provided for by the requirements for the results of practice;

I fully completed the assignment plan for completing the internship, but made minor mistakes in calculations and writing a report, mostly of a technical nature.

A test with a "satisfactory" grade is given to a student who:

- during the internship, he was unable to demonstrate the development of certain general cultural and professional competencies at the level corresponding to a junior or middle manager of an enterprise (organization);
- found it difficult to solve the tasks assigned to him and made significant shortcomings in the calculations and in the preparation of the report.
- A test with an "unsatisfactory" grade is given to a student who:
- was unable, during practice, to demonstrate the development of general cultural and professional competencies provided for by the requirements for practice results;
- did not fulfill the practice plan.

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11. Fund of assessment funds

11.1 Methods of monitoring and evaluating the results of internship

Assessment tools for ongoing monitoring of progress include control questions on the compiled report to monitor students' mastery of sections of industrial practice (technological).

Competencies FORMULAT ION	List of components	Technologi sts I formedani a competent th	Form evaluativefa cilities**	Degrees levels mastering competencies
PC-1- Capable of regulating the processes of organizational units or developing administrative regulations for organizational units	IPK-1.1. Knows the theory of process management; principles of process classification; structuring methods processes; basics operational management; methods of collecting information (observations, data recording, timekeeping, photographs of the working day, interview and questionnaire techniques, analysis of documents and reporting information, studying feedback from stakeholders); methods for designing functional role models; methods for classifying information about the process and the process environment; principles and rules for working with normative and methodological documentation; requirements for the development of process regulations; fundamentals of economics, cost accounting and performance assessment; process modeling notations; methods for increasing the efficiency of processes and administrative regulations; basics of implementing changes; basics of business process modeling; methodological documents and rules for monitoring the compliance of processes or administrative regulations; methods for assessing the reliability of collected information; methods for analyzing the collected information; rules for preparing reports and conclusions based on control results; methods for assessing the effectiveness of processes or administrative regulations. IPK-1.2. Able to analyze information about process boundaries, process requirements, process goals or administrative regulations; analyze zones responsibility interested sides process, current	dependent work	questions for the report diff. test	A basic level of Fundamentals of innovation and business process management Advanced level Able to independently organize, plan and control the activities of project teams

standards, resources, inputs, outputs and indicators of the process or administrative regulations; analyze the composition and sequence of operations that make up the process or administrative regulations; find necessary documents and information about the process or administrative regulations in paper and electronic form in information systems; carry out observations, interviews and questionnaires; aggregate and summarize collected information; carry out classification of processes and objects in the process environment or administrative regulations; identify shortcomings, inconsistencies in the functioning of the process or administrative regulations, formulate and justify proposals for their correction; control the compliance of developed documents with regulatory and methodological documentation; assess the resources needed to improve processes or administrative regulations; communicate, hold working meetings, find consensus; use software to develop process regulations or administrative regulations; develop local regulations in accordance with normative and methodological documents; develop process diagrams or administrative regulations; assess the resources needed to implement process regulations or administrative regulations orproposals to improve their efficiency; develop, coordinate and approve action plans, evaluate the achievement of results, develop corrective measures to achieve plans; provide consulting assistance to employees of the organization; select control points that allow you to assess the degree of compliance with regulations and draw up control plans; evaluate the reliability of information obtained during control; analyze indicators of efficiency and effectiveness of processes and administrative regulations; identify deviations from established criteria and performance indicators of processes and administrative regulations; calculate the efficiency of processes and administrative regulations; identify potential for process efficiency improvements or administrative regulations; formulate and justify proposals to improve the efficiency of processes or administrative regulations; prepare reports and conclusions based on the results of control activities.

IPK-1.3. Has the skills to define process goals divisions organizations oradministrative regulations of the organization's division; definitions borders processdivisions organizations oradministrative regulations of the organization's division; definitions interestedparties, owner and participants in the division process organizations oradministrative regulations of the organization's division; determining the inputs and outputs of the process of a division of an organization or the beginning and result of the implementation of administrative regulations divisions organizations; clarification sequences executionwork in the process of dividing an organization or administrative regulations divisionsorganizations; clarification of the resources used, Russian And internationallegislation, local regulations, reporting documents, necessary Forpoes examinative examination or administrative

PC-4- Able to prepare for implementatio n, monitor parameters and evaluate success changes carried out in the organization to	egulations of a division organizations; identifying esponsible employees of the department for each work V process divisionsorganization or administrative regulations of a division of an organization; collecting information about the current planning and reporting system for the work process of a division of an organization or the administrative regulations of a division of an organization; collecting information about the process and results of the process of a division of an organization or administrative regulations divisions organization or administrative regulations divisions organizations; registration of the results of information collection; assessing the effectiveness of neasures to put into effect the process regulations of a division of an organization or the administrative egulations of a division of an organization; lefinitions procedures for monitoring the mplementation of the process regulations of a division of an organization; and organization; collecting information on the progress and results of the implementation of the process of a division of an organization or the administrative regulations of a division of an organization or the administrative regulations of a division of an organization or the administrative regulations of a division of an organization or the administrative regulations of an organization of the process of a division of an organization of the results of the process of a division of an organization of the process of a division of an organization; developing recommendations to mprove the efficiency of the processes of an organization's unit or administrative regulations of an organization's unit; registration of the results of nonitoring the implementation of the process egulations of an organization's unit; registration of the results of nonitoring the implementation of the process egulations of an organization's unit; registration of the results of nonitoring the implementation, which is the process of an organization of the results of the organization, to the extent nec	independent work	control questions for the report diff. test	Baselevel Fundamentals of innovation and business process management Elevatedlevel Able to independently organize, plan and control the activities of project teams
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Ī	explain the need for business analysis work; develop		l
	indicators and assess the state of the organization;		l
	evaluate the business opportunity to implement the		l
	solution in terms of selected target indicators; analyze		l
	the organization's activities; analyze stakeholder		l
	requirements from the point of view of quality criteria		l
	determined by the selected approaches; analyze the		l
	subject area; analyze the requirements for the solution		l
	in terms of quality criteria determined by the selected		l
	approaches; evaluate the effectiveness of the solution		l
	in terms of selected criteria		l
	IPK-4.3. Have the skills to analyze the organization's		l
	readiness to implement changes; development and		l
	implementation of measures to prepare the		l
	organization for changes; monitoring ongoing		l
	changes in terms of achieving the developed solution		l
	targets; management of interaction with stakeholders		l
	(satisfaction, degree of involvement); management		l
	risks, caused by changes carried out in the		l
	organization; analysis and evaluation of the		l
	effectiveness of the implemented solution; analyzing		l
	the reasons and developing ways to refine the solution		l
	if the solution fails to achieve the set business goals;		l
	analysis and development of ways to adapt the		l
	organization to the use of a new solution.		l

Scale and criteria for assessing the results of internship

Scales for assessing certification results and their description:

Certification form: differential pass.

Certification of students in the form of differentiated credit is carried out based on the results of completing all types of educational work provided for by the curriculum.

Assessment of the degree to which students have achieved the planned learning outcomes of the practice program is carried out by the teacher leading classes in the discipline (module) using the method of expert assessment. Based on the results of certification for the discipline (module), a grade of "excellent", "good" is given, "satisfactory" or "unsatisfactory".

Grading scale	Descriptio n
Great	Completed independent work, passed test tasks, actively participated in a business game, and performed other types of work provided for by the curriculum. The student demonstrates compliance with the knowledge, skills and abilities given in the tables of indicators, operates with acquired knowledge, skills and abilities, and applies them in situations of increased complexity. In this case, minor errors, inaccuracies, and difficulties during analytical operations and the transfer of knowledge and skills to new, non-standard situations may be made.

Fine	Completed independent work, passed test tasks, actively participated in a business game, and performed other types of work provided for by the curriculum. The student demonstrates incomplete, correct compliance of knowledge, skills and abilities with those given in the tables of indicators, or if 2-3 insignificant errors were made.
Satisfactorily	Completed independent work, passed test tasks, participated in a business game, and performed other types of work provided for by the curriculum. The student demonstrates the consistency of knowledge, which covers the main, most important part of the material, but at the same time one significant error or inaccuracy was made.
Unsatisfactory	Completed independent work in the form of a scientific report, did not fully participate in classroom work provided for by the curriculum. The student demonstrates incomplete compliance of knowledge, abilities, skills with those given in the tables of indicators, significant mistakes are made, a lack of knowledge, abilities, skills is manifested in a number of indicators, the student experiences significant difficulties in operating knowledge and skills.

Certification procedure:

- 1. A report on the internship to gain professional skills and professional experience, feedback from the internship site, and a diary are submitted to the supervisor within five days from the end of the internship. Upon admission, a security process is carried out.
- 2. When defending a practice report, the volume of program implementation is taken into accountpractices, the correctness of document execution, the content of the testimonial, the correctness of answers to questions asked by the practice manager, the ability to analyze documents attached to the report.

Practice evaluation criteria:

- level of qualification of the collected material in accordance with the practice program and individual assignments;
- the ability to professionally and competently answer questions regarding the performance of official duties and knowledge of regulations governing the activities of the organization where the internship took place;
- knowledge of internal documents of the enterprise regulating management activities in the innovation sphere;
 - the ability to assess the state of innovation activity of an object

research;

- content of the review characteristics of the organization place of internship.
- 3. The assessment for practice is equivalent to assessments (credits) for theoretical training and is taken into account when summing up the overall performance of students.

Students who do not complete the internship program for a valid reason are sent to practice again in their free time from study.

Students who fail to complete the internship program without a valid reason or who receive a negative grade may be expelled from the university as having academic debt.

- 4. Practical materials for obtaining professional skills and experience in professional activities (report, characteristics-feedback, etc.) after its defense by the student are stored at the Department of Management for 2 years.
- 5. The final results of the internship to gain professional skills and professional experience by students are summed up at a department meeting.

An indicator for assessing competencies at various stages of their formation is the achievement of planned learning outcomes by students.

PC - 1 -Capable of regulating the processes of the organization's divisions or developing administrative regulations for the organization's divisions.

105 diamond for the organization b dividional.					
Index	Evaluation criteria				
muex	2	3	4	5	
IPK-1.1. Knowstheory process management; principles process classifications; methods of structuring processes; basics of operational management; methodscollecting information observations, fixationdata, timing, photography worker day, technology conducting interviews And questionnaires, analysis of documents and reporting information, study of feedback communications from interested parties); methods for designing functional-role	The student demonstrates a complete absence or insufficient compliance of the following knowledge: process management theory; principles of process classification; methods for structuring processes; operating basics management; methods of collecting information (observations, data recording, timekeeping, photographs of the working day, interview and questionnaire techniques, analysis of documents and reporting information, studying feedback from stakeholders); methods for designing functional role models;	The student demonstrates incomplete compliance with the following knowledge: process management theory; principles of process classification; methods for structuring processes; basics of operational management; methods of collecting information (observations, data recording, timekeeping, photographs of the working day, interview and questionnaire techniques, analysis of documents and reporting information, studying feedback from stakeholders); functional design methods	The student demonstrates partial compliance of the following knowledge with the theory of process management; principles of process classification; methods for structuring processes; operating basics management; methods of collecting information (observations, data recording, timing, photography of the working day, interview and questionnaire techniques, analysis of documents and reporting information, studying feedback from stakeholders); design methods	The student demonstrates full compliance with the following knowledge: process management theory; principles of process classification; methods for structuring processes; operating basics management; methods of collecting information (observations, data recording, timing, photography of the working day, interview and questionnaire techniques, analysis of documents and reporting information, studying feedback from stakeholders); methods	

designing functional role methods for classifying functional role models: role-playing models; methods models; methods information information about the process and the process models; methods classification for classifying for classifying process for classifying process methods O environment; principles and rules for working information and information about information and process And with regulatory methodological process surrounded process; surrounded process; the process and the principles and rules principles and rules for working with process environment; documentation; environment; principles And for working with regulatory methodological regulatory methodological rules for working requirements for principles and with regulatory the development of rules for working methodological process regulations; documentation; documentation; with regulatory methodological requirements for documentation; fundamentals of requirements for requirements To economics, cost the development of the development of documentation; process regulations; fundamentals of process regulations; fundamentals of accounting and requirements for development of performance the development of procesŝ regulations; basics assessment; economics, cost economics, cost process regulations; economics, notations accounting and accounting and fundamentals of performance process modeling; performance accounting costs economics, cost accounting and And performance methods for assessment; assessment; improving process efficiency and assessments; notations notations performance notations process modeling; process modeling; assessment: administrative methods for methods for notations process process modeling; regulations; basics of improving process modeling; improving process methods of implementing changes; efficiency and efficiency and methods for increasing process efficiency improving process basics of business administrative administrative process modeling; methodological efficiency and regulations; regulations; implementation basics implementation basics administrative And documents and rules for monitoring changes; basics of business process changes; basics of business process administrative regulations; basics of implementing regulations: modeling; methodological modeling; methodological chânges; basics of implementation compliance of processes or business process basics documents and rules for monitoring modeling; methodological documents and rules for monitoring changes; administrative regulations; methods basics for assessing the reliability of collected documents and rules for monitoring business compliance of compliance of processes or processes or process modeling: information; methods administrative administrative compliance of methodological for analyzing the collected information; regulations; methods regulations; methods processes or documents And for assessing the for assessing the administrative rules for preparing reports and conclusions reliability of collected information; methods reliability of collected information; methods rules for regulations; methods monitoring compliance of based on control for analyzing the for analyzing the assessing the results; methods for assessing the reliability of the collected processes collected information; collected information; rules for preparing reports and administrative rules for preparing effectiveness of regulations; reports and information; methods processes or conclusions based on conclusions based on methods for control results; control results; analyzing the administrative assessments reliability of the collected regulations methods for assessing methods for assessing information; rules for collected the effectiveness of the effectiveness of processes or processes or preparing reports and information; administrative conclusions based on methods for administrative regulations, but control results; analyzing the regulations. Significant mistakes are collected minor errors, inaccuracies, and methods for made, insufficient information; rules assessing the knowledge is for preparing effectiveness of difficulties in manifested, according reports and analytical processes or to a number of conclusions By operations are administrative indicators, the student control results; regulations, freely allowed. experiences significant methods operates acquired difficulties in operating knowledge. assessments knowledge when process efficiency transferring it to new oradministrative situations. regulations. IPK-1.2. Able to The student does not The student The student The student analyze know how or is demonstrates demonstrates partial demonstrates full insufficiently able to compliance with the incomplete compliance compliance with the information following skills: analyze information analyze information with the following following skills: analyze about process about the boundaries of skills: analyze information about boundaries, the process, information about process boundaries, about process process requirements for the boundaries, process process boundaries, process requirements, requirements, process, goals process requirements, goals requirements, goals process goals, or goals

administrative regulations; analyze areas of responsibility, process stakeholders, current regulations, resources, inputs, outputs and indicators process or administrative regulation; analyze the composition and sequence of operations that make up the process or administrative regulations; find necessary documents and information about the process or administrative regulations in paper and electronic form in information systems; carry out observations, interviews and questionnaires; aggregate and summarize collected information; classify processes and objects in the process environment or administrative regulations; identify shortcomings, inconsistencies in the functioning of the process or administrative regulations, formulate and justify proposals for their correction; control the compliance of developed documents with regulatory standards methodological documentation; evaluate the resources needed for improvement

process or administrative regulations; analyze areas of responsibility, process stakeholders, current regulations, resources. inputs, outputs and process indicators or administrative regulations; analyze the composition and sequence of operations that make up the process administrative regulations; find necessary documents and information about the process or administrative regulations in paper and electronic form in information systems; carry out observations, interviews and questionnaires; aggrégate and summarize collected information; classify processes and process environment objects or administrative regulations: identify deficiencies, inconsistencies in the functioning of the process or administrative regulations, formulate and justify proposals for their correction; control the compliance of developed documents with regulatory standards methodological documentation; assess the resources needed to improve processes administrative regulations; realize communications, holding workshops, finding consensus; use development software

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process developmentor administrative regulations; communicate, hold working meetings, find consensus; use software to develop process regulations or administrative regulations; develop local regulations in accordance with the regulatory methodological documents; develop process diagrams or administrative regulations; assess the resources needed to implement process regulations or administrative regulations or proposals to improve their effectiveness; develop, coordinate and approve plans activities evaluate the achievement of results, develop corrective measures to achieve plans; provide consulting assistance to employees of the organization; select control points that allow ou to evaluate the degree compliance with regulations and draw up control plans; assess credibility

Regulations processes or administrative regulations; develop local regulations in accordance with the regulatory methodological documents; develop process diagrams or administrative regulations; assess the resources required to implement process regulations or administrative regulations or proposals to improve their efficiency; develop, coordinate and approve action plans. evaluate the achievement of results, develop corrective activities to achieve plans; provide consulting assistance to employees of the organization; select control points that allow you to evaluate the degree compliance with regulations and draw up control plans; evaluate the reliability of information obtained during control; analyze process efficiency and effectiveness indicators and administrative regulations; identify deviations from established criteria and performance indicators of processes and administrative regulations; calculate process efficiency and administrative regulations; identify potential for process efficiency improvements or administrative regulations;

Security to develop process regulations or administrative regulations; develop local regulations in accordance with the regulatory methodological documents; develop process diagrams or administrative regulations; assess the resources required to implement process regulations or administrative regulations or proposals to improve their efficiency; develop, coordinate and approve action plans, evaluate the achievement of results, develop corrective measures for achieving plans; provide consulting assistance to employees of the organization; select control points that allow you to assess the degree of compliance with regulations and draw up control plans; evaluate the reliability of information obtained during control; analyze process efficiency and effectiveness indicators and administrative regulations; identifydeviations from established criteria and performance indicators of processes and administrative regulations; calculate process efficiency and administrative regulations;

support for the development of process regulations or administrative regulations; develop local regulations in accordance with the regulatory methodological documents; develop process diagrams or administrative regulations; assess the resources required to implement process regulations or administrative regulations or proposals to improve their efficiency; develop, coordinate and approve action plans, evaluate the achievement of results, develop corrective measures achieving plans; provide consulting assistance to employees of the organization; select control points that allow you to assess the degree of compliance with regulations and draw up control plans; evaluate the reliability of information obtained during control; analyže process efficiency and effectiveness indicators and administrative regulations; identifydeviations from established criteria and performance indicators of processes and administrative regulations; calculate process efficiency and administrative regulations; identify potential

communications, holding workshops, finding consensus; use software to develop process regulations or administrative regulations; develop local regulations in accordance with the regulatory methodological documents; develop process diagrams or administrative regulations; assess the resources required to implement process regulations or administrative regulations or proposals to improve their efficiency; develop, coordinate and approve action plans, evaluate the achievement of results, develop corrective measures achieving plans; provide consulting assistance to employees of the organization; select control points that allow you to assess the degree of compliance with regulations and draw up control plans; evaluate the reliability of information obtained during control; analyze process efficiency and effectiveness indicators and administrative regulations; identify deviations from established criteria and indicators

identify potential

information obtained during control; analyze efficiency and effectiveness indicators of processes and administrative regulations; identify deviations from established criteria and indicators of the functioning of processes and administrative regulations; calculate process efficiency and administrative regulations; identify potential improving the efficiency of a process or administrative regulation: formulate and justify proposals to improve the efficiency of processes or administrative regulations: prepare reports and conclusions based on test results events

formulate and justify proposals to improve the efficiency of processes or administrative regulations; prepare reports and conclusions based on test results events

improving prôcess efficiency or administrative regulations; formulate and justify proposals to improve the efficiency of processes or administrative regulations; prepare reports and conclusions based on test results events. Significant mistakes are made, insufficient skills are manifested, according to a number of indicators, the student experiences significant difficulties in operating skills when transferring them to new situations.

improving prôcess efficiency or administrative regulations; formulate and justify proposals to improve the efficiency of processes or administrative regulations; prepare reports and conclusions based on test results activities Skills have been mastered, but minor errors, inaccuracies, and difficulties are allowed during analytical operations and transfer of skills to new, non-standard situations.

functioning of processes and administrative regulations; calculate process efficiency and administrative regulations; identify potential for process efficiency improvements or administrative regulations; formulate and justify proposals to improve the efficiency of processes or administrative regulations; prepare reports and conclusions based on test results events Fluently operates with acquired skills and applies them in highpressure situations difficulties.

IPK-1.3. Possesses the skills to determine the goals of the process of a division of an organization or the administrative regulations of a division of an organization; determining the boundaries of the process of a division of an organization or the administrative regulations of a division of an organization; determination of stakeholders, owner and participants in the process of a division of the organization or administrative regulations of the division of the organization; definitions

The student demonstrates a complete absence or insufficient compliance with the following knowledge: skills in determining the goals of the process of a division of an organization or the administrative regulations of a division of an organization; determining the boundaries of the process of a division of an organization or the administrative regulations of a division of an organization; determination of stakeholders, owner and participants in the process of a division of the organization or administrative regulations of the division of the organization; defining process inputs and outputs

The student demonstrates incomplete compliance with the following knowledge: skills in determining the goals of the process of a division of an organization or the administrative regulations of a division of an organization; determining the boundaries of the process of a division of an organization or the administrative regulations of a division of an organization; determination of stakeholders, owner and participants in the process of a division of the organization or administrative regulations of the division of the organization; defining process inputs and outputs

The student demonstrates partial compliance with the following knowledge: skills in determining the goals of the process of a division of an organization or the administrative regulations of a division of an organization; determining the boundaries of the process of a division of an organization or the administrative regulations of a division of an organization; determination of stakeholders, owner and participants in the process of a division of the organization or administrative regulations of the division of the organization; defining process inputs and outputs

The student demonstrates full compliance with the following knowledge: skills in determining the goals of the process of a division of an organization or the administrative regulations of a division of an organization; determining the boundaries of the process of a division of an organization or the administrative regulations of a division of an organization; determination of stakeholders, owner and participants in the process of a division of the organization or administrative regulations of the division of the organization;

inputs and outputs of the process of a division of an organization or the beginning and result of execution administrative regulations of the organization's division; clarifying the sequence and execution of work in the process of subdividing an organization or the administrative regulations of a subdivision of an organization; clarification of the resources used, Russian and international legislation, local regulations, reporting documents necessary to carry out the process of a division of an organization or the administrative regulations of a division of an organization; identifying the responsible employees of the unit for each work in the process of subdividing the organization or the administrative regulations of the organization's subdivision; collecting information about the current planning and reporting system for the work process of a division of an organization or the administrative regulations of a division of an organization; collecting information about the progress and results of the process of a division of an organization or the administrative regulations of a division of an organization; registration of the results of information collection; systematization of collected information about the process of a division of an organization or

divisions of the organization or the beginning and result of implementation of the administrative regulations of the division of the organization; clarifying the sequence of work in the process of subdividing an organization or the administrative regulations of a subdivision of an organization; clarifying the resources used, Russian and international legislation, local regulations, reporting documents necessary to carry out the process of an organization's division or administrative regulations of an organization's division; identifying responsible department employees for each work in the process of a division of an organization or the administrative regulations of a division of an organization; collecting information about the current planning and reporting system for the work process of a division of an organization or the administrative regulations of a division of an organization; collecting information about the progress and results of the process of a division of an organization or the administrative regulations of a division of an organization; registration of the results of information collection; systematization of collected information about the process of subdividing an organization or the administrative regulations of a subdivision of an organization; development of process regulations for a division of an organization or administrative regulations for a division of an organization and regulatory documents (instructions, regulations); development of procedures for monitoring the implementation of process regulations of an organizational unit or administrative

divisions of the organization or the beginning and result of implementation of the administrative regulations of the division of the organization; clarifying the sequence of work in the process of subdividing an organization or the administrative regulations of a subdivision of an organization; clarification of the resources used, Russian and international legislation, local regulations, reporting documents necessary to carry out the process of a division of an organization or the administrative regulations of a division of an organization; identifying responsible department employees each work in the process of a division of an organization or the administrative regulations of a division of an organization; collecting information about the current planning and reporting system for the work process of a division of an organization or the administrative regulations of a division of an organization; collecting information about the progress and results of the process of a division of an organization or the administrative regulations of a division of an organization; registration of the results of information collection; systematization of collected information about the process of subdividing an organization or the administrative regulations of a subdivision of an organization; development of regulations for the process of a division of an organization or administrative

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regulations

administrativeregul ations of the organization's division: development of process regulations for a division of an organization or administrative regulations for a division of an organization and regulatory documents (instructions. regulations); development of procedures for monitoring the implementation of the process regulations of an organization's unit or administrative regulations of an organization's unit; developing proposals to improve the efficiency of the process of a division of an organization or the administrative regulations of a division of an organization; planning measures to put into effect the process regulations of an organization's unit or administrative regulations of an organization's unit; implementation of the process regulations of a division of an organization or the administrative regulations of a division of an organization; implementation of proposals to improve the efficiency of the process of a division of an organization or the administrative regulations of a division of an organization; assessing the effectiveness of measures to put into effect the process regulations of an organizational unit or the administrative regulations of a unit

regulations of the organization's division: developing proposals to improve the efficiency of the process of a division of an organization or the administrative regulations of a division of an organization; planning measures to put into effect the process regulations of a division of an organization or the administrative regulations of a division of an organization; implementation of the process regulations of a division of an organization or the administrative regulations of a division of an organization; implementation of proposals to improve the efficiency of the process of a division of an organization or the administrative regulations of a division of an organization; assessing the effectiveness of measures to put into effect the process regulations of a division of an organization or the administrative regulations of a division of an organization; determining procedures for monitoring the implementation of the process regulations of an organization's unit or the administrative regulations of an organization's unit; collecting information on the progress and results of the implementation of the process of a division of an organization or the administrative regulations of a division of an organization; analysis of the collected information for compliance with the criteria established for control; assessing the effectiveness of the process of a division of an organization or the administrative regulations of a division of an organization; development of recommendations to improve the efficiency of processes of an organization's division or administrative regulations of a division

divisions of the organization and regulatory documents (instructions, regulations); development of procedures for monitoring the implementation of the process regulations of an organization's unit or the administrative regulations of an organization's unit: developing proposals to improve the efficiency of the process of a division of an organization or the administrative regulations of a division of an organization; planning measures to put into effect the process regulations of a division of an organization or the administrative regulations of a division of an organization; implementation of the process regulations of a division of an organization or the administrative regulations of a division of an organization; implementation of proposals to improve the efficiency of the process of a division of an organization or the administrative regulations of a division of an organization; assessing the effectiveness of measures to put into effect the process regulations of a division of an organization or the administrative regulations of a division of an organization; determining procedures for monitoring the implementation of the process regulations of an organization's unit or the administrative regulations of an organization's unit; collecting information on the progress and results of the implementation of the process of a division of an organization or the administrative regulations of a division of an organization; analysis

divisions of the organization and regulatory documents (instructions. regulations); development of procedures for monitoring the implementation of the process regulations of an organization's unit or the administrative regulations of an organization's unit: developing proposals to improve the efficiency of the process of a division of an organization or the administrative regulations of a division of an organization; planning measures to put into effect the process regulations of a division of an organization or the administrative regulations of a division of an organization; implementation of the process regulations of a division of an organization or the administrative regulations of a division of an organization; implementation of proposals to improve the efficiency of the process of a division of an organization or the administrative regulations of a division of an organization; assessing the effectiveness of measures to put into effect the process regulations of a division of an organization or the administrative regulations of a division of an organization; determining procedures for monitoring the implementation of the process regulations of an organization's unit or the administrative regulations of an organization's unit; collecting information on the progress and results of the implementation of the process of a division of an organization or the administrative regulations of a division of an organization; analysis

divisions of an organization or administrative regulations of a division of an organization and regulatory documents (instructions, regulations); development of procedures for monitoring the implementation of the process regulations of an organization's unit or the administrative regulations of an organization's unit; developing proposals to improve the efficiency of the process of a division of an organization or the administrative regulations of a division of an organization; planning measures to put into effect the process regulations of a division of an organization or the administrative regulations of a division of an organization; implementation of the process regulations of a division of an organization or the administrative regulations of a division of an organization; implementation of proposals to improve the efficiency of the process of a division of an organization or the administrative regulations of a division of an organization; assessing the effectiveness of measures to put into effect the process regulations of a division of an organization or the administrative regulations of a division of an organization; determining procedures for monitoring the implementation of the process regulations of an organization's unit or the administrative regulations of an organization's unit; collecting information on the progress and results of the unit process

organizations: determining procedures for monitoring the implementation of the process regulations of an organization's unit or the administrative regulations of an organization's unit; collecting information about the progress and results of the implementation of the process of a division of an organization or the administrative regulations of a division of an organization; analysis of the collected information for compliance with the criteria established for control; assessing the effectiveness of the process of a division of an organization or the administrative regulations of a division of an organization; developing recommendations to improve the efficiency of the processes of an organization's unit or administrative regulations of an organization's unit; registration of the results of monitoring the implementation of the process regulations of an organization's division or the administrative regulations of an organization's division. Methods for calculating economic efficiency

organizations; registration of the results of monitoring the implementation of the process regulations of a division of an organization or the administrative regulations of a division of an organization. using methods for calculating economic efficiency

collected information for compliance with the criteria established for control; assessing the effectiveness of the process of a division of an organization or the administrative regulations of a division of an organization; developing recommendations to improve the efficiency of the processes of an organization's unit or administrative regulations of an organization's unit; registration of the results of monitoring the implementation of the process regulations of a division of an organization or the administrative regulations of a division of an organization using methods for calculating economic efficiency. Significant mistakes are made, insufficient knowledge is manifested, according to a number of indicators, the student experiences significant difficulties in operating knowledge when transferring it to new situations.

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PC - 4 -Able to prepare for implementation, monitor parameters and assess the success of changes carried out in the organization.

Index	Evaluation criteria				
muex	2	3	4	5	
IPK-4.1. Knows visual modeling languages; collection, analysis, systematization, storage and maintenance in	The student does not know how or is insufficiently able to use visual modeling languages; collection, analysis, systematization,	The student demonstrates incomplete compliance with the following skills: use visual modeling languages; collection,	The student demonstrates partial compliance with the following skills: use visual modeling languages; collection,	The student demonstrates full compliance with the following skills: use visual modeling languages; collection,	

current state of business analysis information: information technologies (software) used in the organization, to the extent necessary for business analysis purposes; systems theory; subject area and specifics of the organization's activities to the extent sufficient to solve business analysis problems; theory interpersonal and group communication in business interaction; conflict theory; requirements management methods, techniques, processes and tools; risk management theory; methods of planning the organization's activities; methods and techniques for determining indicators for assessing the current or desired state of the organization; methods for assessing the effectiveness of decisions.

storing and maintaining business analysis information up to date; information technologies (software) used in the organization, to the extent necessary for business analysis purposes; systems theory; subject area and specifics of the organization's activities to the extent sufficient to solve business analysis problems; theory interpersonal and group communication in business interaction; conflict theory; requirements management methods, techniques, processes and tools; risk management theory; methods of planning the organization's activities; methods and techniques for determining indicators for assessing the current or desired state of the organization; methods for assessing the effectiveness of decisions.

analysis, systematization, storage and maintenance of business analysis information; information technologies (software) used in the organization, to the extent necessary for business analysis purposes; systems theory; subject area and specifics of the organization's activities to the extent sufficient to solve business analysis problems; theory interpersonal and group communication in business interaction; conflict theory; requirements management methods, techniques, processes and tools; risk management theory; methods of planning the organization's activities; methods and techniques for determining assessment indicators of the current or the desired state of the organization; methods for assessing the effectiveness of decisions. Significant mistakes are made, insufficient knowledge is manifested, according to a number of indicators, the student experiences significant difficulties in operating knowledge when transferring it to new situations.

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IPK-4.2. Able to plan, organize and conduct meetings and discussions with stakeholders and parties; identify, register, analyze and classify risks and develop a set of measures to minimize them; present business analysis information in a variety of ways and formats for discussion with stakeholders

The student is unable or insufficiently able to plan, organize and conduct meetings and discussions with stakeholders; identify, register, analyze and classify risks and develop a set of measures to minimize them; present business analysis information in a variety of ways and formats to discussions with stakeholders; apply information technologies to the extent

The student demonstrates incomplete compliance with the following skills: plan, organize and conduct meetings and discussions with stakeholders; identify, register, analyze and classify risks and develop a set of measures to minimize them; present business analysis information in a variety of ways and formats for discussion with stakeholders; apply information

The learner demonstrates partial compliance with the following skills: Able to plan, organize and conduct meetings and discussions with stakeholders; identify, register, analyze and classify risks and develop a set of measures to minimize them; present business analysis information in a variety of ways and formats for discussion with stakeholders; apply information

The student demonstrates full compliance with the following skills: Able to plan, organize and conduct meetings and discussions with stakeholders; identify, register, analyze and classify risks and develop a set of measures to minimize them; present business analysis information in a variety of ways and formats for discussion with stakeholders

and the parties; apply information technologies to the extent necessary for business analysis purposes; analyze internal factors and conditions affecting the organization's activities; analyze the degree of stakeholder participation; explain the need for business analysis work; make changes in accordance with the chosen solution; assess the organization's readiness for changes in accordance with the chosen solution; develop indicators and assess the state of the organization; evaluate the business opportunity to implement the solution in terms of selected target indicators; analyze the organization's activities; model the scope and boundaries of work; collect, classify , systematize and ensure storage and updating of business analysis information; formalize the results of business analysis in accordance with the selected approaches; analyze identify the requirements of stakeholders in terms of quality criteria determined by the selected approaches; analyze the subject area; analyze the requirements for the solution in terms of quality criteria determined by the selected approaches; evaluate the effectiveness of the solution in terms of selected criteria.

necessary for business analysis purposes; analyze internal (external) factors and conditions affecting the organization's activities; analyze the degree of stakeholder participation; explain the need for business analysis work: make changes in accordance with the chosen solution; assess the organization's readiness to change in accordance with the chosen solution: develop indicators and assess the state of the organization; evaluate the business opportunity to implement the solution in terms of selected target indicators; analyze the organization's activities; model the scope and boundaries of work; collect, classify systematize and ensure storage and updating of business analysis information; formalize the results of business analysis in accordance with the analyze the requirements of stakeholders in terms of quality criteria determined by the selected approaches; analyze the subject area; analyze the requirements for the solution in terms of quality criteria determined by the selected approaches; evaluate the effectiveness of the solution in terms of selected criteria.

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technology to the extent necessary for business analysis purposes; analyze internal (external) factors and conditions affecting the organization's activities; analyze the degree of participation interested parties; explain the need for business analysis work; make changes in accordance with the chosen solution; assess the organization's readiness to change in accordance with the chosen solution; develop indicators and assess the state of the organization; evaluate the business opportunity to implement the solution in terms of selected target indicators; analyze the organization's activities; model the scope and boundaries of work; collect, classify systematize and ensure storage and updating of business analysis information; formalize the results of business analysis in accordance with the selected approaches; analyze the requirements of stakeholders in terms of quality criteria determined by the selected approaches; analyze the subject area; analyze the requirements for the solution in terms of quality criteria determined by the selected approaches; evaluate the effectiveness of the solution in terms of selected criteria.

parties; apply information technology to the extent necessary for business analysis purposes; analyze internal (external) factors and conditions affecting the organization's activities; analyze the degree of stakeholder participation; explain the need for business analysis work; make changes in accordance with the chosen solution; assess the organization's readiness to change in accordance with the chosen solution; develop indicators and assess the state of the organization; evaluate the business opportunity to implement the solution in terms of selected target indicators; analyze the organization's activities; model the scope and boundaries of work; collect, classify, systematize and ensure storage and updating of business analysis information; formalize the results of business analysis in accordance with the selected approaches; analyze the requirements of stakeholders in terms of quality criteria determined by the selected approaches; analyze the subject area; analyze the requirements for the solution in terms of quality criteria determined by the selected approaches; evaluate the effectiveness of the solution in terms of selected criteria

IPK-4.3. Have the skills to analyze the organization's readiness to implement changes; development and implementation of measures to prepare the organization for changes: monitoring ongoing changes from the point of view achieving the developed solution targets; management of interaction with stakeholders and parties (satisfaction, degree of involvement); managing risks caused by changes carried out in the organization; analysis and evaluation of the effectiveness of the implemented solution; analyzing the reasons and developing ways to refine the solution if the solution fails to achieve the set business goals; analysis and development of ways to adapt an organization to use a new solution

The student is unable or insufficiently able to analyze the organization's readiness to implement changes; development and implementation of measures to prepare the organization for changes; monitoring ongoing changes in terms of achieving the developed solution targets: management of interaction with stakeholders (satisfaction, degree of involvement); managing risks caused by changes carried out in the organization; analysis and evaluation of the effectiveness of the implemented solution; analyzing the reasons and developing ways to refine the solution if the solution fails to achieve the set business goals; analysis and development of ways to adapt an organization to use a new solution

The student demonstrates incomplete compliance with the following skills: analyze the organization's readiness to implement changes; development and implementation of measures to prepare the organization for changes; monitoring ongoing changes from the point of view achieving the developed solution targets: management of interaction with stakeholders (satisfaction, degree of involvement); managing risks caused by changes carried out in the organization; analysis and evaluation of the effectiveness of the implemented solution; analyzing the reasons and developing ways to refine the solution if the solution fails to achieve the set business goals; analysis and development of ways to adapt the organization to the use of a new solution. The student experiences significant difficulties in operating knowledge when transferring it to new situations.

The student demonstrates partial compliance with the following skills to analyze the readiness of an organization to implement changes; development and implementation of measures to prepare the organization for changes; monitoring ongoing changes from the point of view achieving the developed solution targets; management of interaction with stakeholders (satisfaction, degree of involvement); managing risks caused by changes carried out in the organization; analysis and evaluation of the effectiveness of the implemented solution; analyzing the reasons and developing ways to refine the solution if the solution fails to achieve the set business goals; analysis and development of ways to adapt the organization to the use of a new solution. but minor errors, inaccuracies, and difficulties in analytical operations are allowed.

The student demonstrates full compliance with the following skills: analyze the organization's readiness to implement changes; development and implementation of measures to prepare the organization for changes; monitoring ongoing changes in terms of achieving the developed solution targets; management of interaction with stakeholders (satisfaction, degree of involvement); managing risks caused by changes carried out in the organization; analysis and evaluation of the effectiveness of the implemented solution; analyzing causes and developing ways to improve, freely operates with acquired knowledge.

11.2 Evaluation tools

O	Name	Brief description of the evaluation tool	Performance
S	evaluativefacili		assessment tool in
No.	ties		FOS
1	Practice	A product of the student's independent work, which is a summary in writing of the results of the research and familiarization with the selected enterprise.	Practice report topics

2	Test questions for the report	A means of control, organized as a special conversation between a teacher and a student on topics related to the prepared report, and designed to determine the amount of knowledge of the student on a certain section, topic, problem, etc.	Checklist
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8.3.1 Current control

An approximate list of questions on the compiled report to monitor students' mastery of sections of industrial practice (technological) (formation of

competencies PC-1)

IPK-1.1.

- 1. Input information and preliminary calculations at the project life stages.
- 2. State pricing programs and services.
- 3. Cash flows from investing, operating and financing activities
- 4. Monetary and resource approaches to measuring costs and results. Evaluating effectiveness at different stages of their use and implementation.
- 5. Lost opportunity costs.
- 6. Investment activities and depreciation. Carrying out calculations and their analysis.
- 7. Information support for management.
- 8. What factors must be taken into account as limitations when drawing up an organizational development program?
- 9. Commercial discount rate, project participant discount rate, social discount rate, budget discount rate.
- 10. The complex nature of the results of public administration. 11. Control and monitoring in public administration.
- 12. Criteria for social efficiency of public administration. 13. Criteria for the effectiveness of an organization: various approaches. 14.Method "public message comment". Is it effective?

in improving the quality of regulations?

- 15. Methodological support for assessing the effectiveness of investments.
- 16.Methods of control system analysis.
- 17. Methods for assessing the economic efficiency of investments.
- 18. Main items for calculating product costs.
- 19. Absolute and relative criteria for investment efficiency. 20. Main forms of influence on organizational changes.
- 21. Evaluating and modifying public policies.
- 22. Assessing the effectiveness of projects under specific conditions of their implementation.

- 23. Efficiency indicators of investment projects. 24. The concept of investments, their content.
- 25.Static and dynamic methods for assessing investments. 26.Structural-logical model of formation of profit indicators. 27. The essence of control system analysis.
- 28. The essence and types of performance assessment. 29. The essence of reengineering concepts.
- 30. Theory of organizational development. 31. Total quality management.
- 32. Integrated sustainability assessment.
- 33. Managing public policy change: The innovation process. 34. Management changes state politicians: reform, the essence of integration in management.
- 35. Managing for results in the public sector.
- 36. Control By goals, How most effective methodorganizational development.
- 37. Lost profit from using property in an effective alternative investment project.
- 38. Taking into account the impact of inflation when assessing the effectiveness of investments. 39. Taking into account uncertainty and risk when assessing the effectiveness of investments. 40. Factors influencing labor intensity and level of remuneration.
- 41. Formula of compound interest, bringing forward and backward along the time axis.
- 42. The concept of an investment project.
- 43. Methods for assessing effectiveness.

IPK-1.2.

- 44. Analysis And choice alternatives at implementation statemanagement.
- 45. Analysis and evaluation of public policy.
- 46. Analysis and evaluation of government programs.
- 47. Analysis and assessment of the effectiveness of public administration: global experience.
- 48. Risk analysis and management.
- 49. Analysis of indirect costs.
- 50. Analysis of the supply of raw materials and materials.
- 51. Analysis of the total cost of production. 52. Analysis of organizational management structure.
- 53. Analysis of balances and cash flows. 54. Analysis of other financial income and expenses. 55. Analysis of direct wages.

- 56. Analysis of direct material costs.
- 57. Analysis of capital allocation and assessment of the property status of the enterprise.
- 58. Analysis of production and sales profitability. 59.

Analysis of the control system.

- 60. Analysis of the composition of the enterprise's inventories.
- 61. Analysis of financial results from product sales. 62. Analysis of the formation and use of net profit.
- 63. Analysis of the elements of the management system and the management process. 64. Analysis of the efficiency of use of material resources.
- 65. Analysis, grade And revision existing normal regulation.
 - National regulatory system.
- 66. Organizational development management model.

IPK-1.3.

- 67. Bureaucratic delays" in society, ways to reduce them. 68. Current aspects of improving the efficiency of government management.
- 69. Continuing professional education and management effectiveness in organizations.
- 70. General social efficiency of public administration. 71. Organizational development and the non-formal sphere of organizations.
- 72. Why do problems arise in organizations when using external-internal consultants?
- 73. When there are changes in the organization, in which case it is necessary to use: the use of power, reasonable calculations, retraining of specialists.
- 74. Principles of control system analysis.
- 75. Reasons for rethinking the role and place of power structures at all levels. Public service efficiency?
- 76. The development and implementation of government decisions should contribute to achieving the goals of public administration in an effective, transparent and responsible manner. Explain this expression.
- 77. Development of new state regulation standards: qualitative aspect.
- 78. Calculation of project commercial efficiency indicators.
- 79. Calculation of indicators of social and budgetary efficiency.
- 80. Solving problems on choosing the optimal option for purchasing equipment, choosing an alternative: produce or buy.
- 81. The role of organizational management structures.
- 82. Human factor V context efficiency statemanagement.
- 83. What reduces the effectiveness of an organization more violations in behavior or in processes?
- 84. Efficiency of public administration.

- 85. Efficiency of public administration: problems, general approaches and ways to improve.
- 86. Efficiency of management bodies. 87. Efficiency and quality of public administration. 88. Efficiency of rule-making activities of the state. 89. Management effectiveness in organizations and organizational development. 90. Efficiency: general principles, concepts and types.

The topics of specific questions may vary depending on the educational program (profile) of study and the specifics of the economic activities of the enterprise where the student completed his internship.

A test with an "excellent" grade is given to a student who:

- demonstrated during practice a high level of possession of all general cultural and professional competencies provided for by the requirements for the results of practice;
- completed the entire planned amount of work on time and at a high level in accordance with the practice plan;
- demonstrated independence, creativity and a high level of training on issues of professional activity, organization of team work, self-organization;
- made proposals for improving the activities of the organization where he completed his internship;
- prepared the report in accordance with the requirements.
 A test with a "good" grade is given to a student who:
- in general, demonstrated during the practice the formation of all general cultural and professional competencies provided for by the requirements for the results of practice;
- I fully completed the assignment plan for completing the internship, but made minor mistakes in calculations and writing a report, mostly of a technical nature.
 A test with a "satisfactory" grade is given to a student who
- during the internship, he was unable to demonstrate the development of certain general cultural and professional competencies at a level corresponding to a junior or mid-level manager of the organization where he completed the internship;
- found it difficult to solve the tasks assigned to him and made significant shortcomings in the calculations and in the preparation of the report.
 A test with an "unsatisfactory" grade is given to a student who
- was unable, during practice, to demonstrate the development of general cultural and professional competencies provided for by the requirements for practice results;
- did not fulfill the practice plan.
 - 8.3.2 Interim certification.

Approximate list of topics on which reports on production practice (technological) can be prepared

(formation of competence PC-4)

IPK-4.1.

- 1. Diagnostics professional psychological potential employee (selected enterprise)
- 2. Analysis of the personnel management system of a furniture factory (selected enterprise)
- 3. Analysis of the management system (selected enterprise)
- 4. Analysis of organizational structure and personnel management (selected enterprises)
- 5. Analysis of the manager's work organization(selected enterprise)
- 6. Analysis of the organization and performance results of a retail enterprise trade(selected enterprise)
- 7. Analysis external And internal environment enterprises (selectedenterprises)

IPK-4.2.

- 8. Analysislegal practice in the human resources department(selected enterprise)
- 9. Enterprise profit management(selected enterprise) 10.Enterprise management (selected enterprise)
- 11. Control business processes (selected enterprises) And herstructural divisions
- 12. The role of management in the operation of the enterprise (selected enterprise)
- 13. Analysis commercial activities And ways improvements dispatch control of a motor transport enterprise (selected enterprises)
- 14. Analysis and improvement of the organization of the personnel management system(selected enterprise)
- 15. Analysis And ways improvement management on enterprise(selected enterprise)

IPK-4.3.

- 16. Analysis and assessment of the effectiveness of enterprise management (selected enterprises)
- 17. Analysis of the activities of a travel company(selected enterprise) 18. Analysis of the activities of a service sector enterprise(selected enterprise) 19. Analysis of the activities of an enterprise for the production of reinforced concrete products (selected enterprise)
- 20.Organization of work of an advertising agency(selected enterprise) Topic specific those Maybe vary V dependencies fromeducational program (profile) of study and the specifics of the economic activities of the enterprise where the student completed his internship.

Appendix A

Sample design

student	course	forms of education
		(Full name.)

No.	Name of work and individual assignments	Periodperforming work and tasks
1	2	3

Head of practice from the university	(Full name.)
	(signature)

Appendix B

Sampleregistration

(signature)

		Di	ary
		passing	practices
stu	dent	course	forms of education
			(Full name.)
No.	date	Brief summary of the w performed	Placework (replaceable job title)
1	2	3	4
Student			name.)

Sample design of the title page of an internship report

MINISTRY OF SCIENCE AND HIGHER EDUCATION OF THE RUSSIAN FEDERATION

Federal State Autonomous Educational Institution of Higher Education
"MOSCOW POLYTECHNIC UNIVERSITY"

/Moscow Polytechnic/

Department ""		
	REPORT	Γ
about p	assing	student practice
cc	ourse	forms of
education		
		(Full name.)
The practice took place with_		
Report submission date		
Head of practice		(Full name.)

Appendix D

An approximate example of a review - characteristics of a student's practice

Form of the organization with mandatory indication of the organizational form and full name, addresses and contact numbers

Review - characteristics

Studen	ıt <u> </u>	rse depar	tments	"	<u></u> >>>	Moscow
	polytec	chnic				
Sidorova	Natalia	Savelyevn	a With	1.07.202	4	G. By
	07/15/2024	4	G. passed			
production	p	practice	(technological)	By	direction	38.03.02
"Manageme	ent" at CJSC	C "M-Auto'	".			

During her internship, she performed the duties of a specialist in analyzing the financial and economic activities of the enterprise.

During her internship, Natalya Savelyevna Sidorova showed a high level of theoretical training in economic disciplines. Sidorova N.S. proved herself to be a competent specialist. The management of M-Auto CJSC is interested in continuing to work with the department "

____"an

d suggested Sidorova N.S. work, taking into account her employment during extracurricular hours.

The practice program has been completed in full.

In general, the work of trainee Sidorova N.S. deserves an excellent rating.

CEO V.V.Vodopoev M.P.

Appendix D

Head of the department

"Name of the department"

FULL NAME. head of the department

from a student in the academic group. group

FULL NAME. student

STATEMENT

Please direct me, Last nameFull name Patronymic, to complete a type of internship in an organization with the official name of the organization, on the basis of a general/individual1 agreement concluded between the organization and the Moscow Polytechnic.

(signature)
(date of)

40

¹Leave the desired option as the basis

Appendix E

Sample contents of a report on production practice (technological)

Introduction	3
Chapter 1. General information about the organization	4
1.1. Organizational structure of the organization	4
1.2. Characteristics of the organization's activities	5
1.3. Characteristics of the administrative service	6
1.4. Characteristics of the range of products and services	8
Chapter 2. Characteristics of the external and internal environment of the 2.1. Characteristics of the main environmental factors	9
2.2. Characteristics of the main factors of the internal environment	
Conclusion	15
List of sources used	16
Applications	17

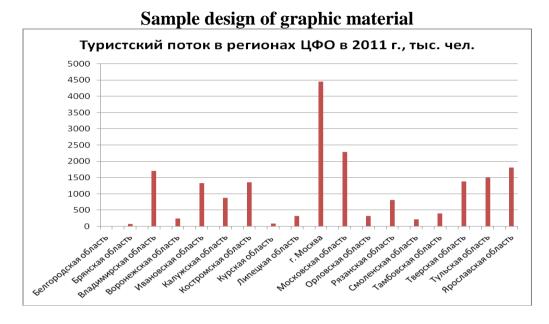


Figure 1 - Distribution of tourist flow by region of the Central Federal District



Figure 2 - Animation management structure

Sample table design

Museums of the Yamalo-Nenets Autonomous Okrug

Table 1.

No	Name settlement	Name of institution	Address, telephone			
		Salekhard				
1.	Salekhard	District Museum and Exhibition Complex named after I.S. Shemanovsky	st. Chubynina, 38, tel. (34922) 3-05-19			
2.	Salekhard	Museum-apartment of L. Laptsui	st. Komsomolskaya, 40, apt. 1, tel. 4-73-81			
		Labytnangi				
3.	Labytnangi	City Museum of Local Lore	st. Shkolnaya, 9, tel. (34992) 5-32-36			
		Nadymsky district				
4.	Nadym	Nadym Museum of Archeology and History	Leningradsky Ave., 11, tel. (34995) 4-04-00			
5.	Nadym	Nadym Ecological and Methodological Center "House of Nature"	Parkovy Proezd, 1, tel. (34995) 4-18-60, 3-68-60			
		Yamal district				
6.	Yar-Sale village	Yamal Regional Museum (MUK)	st. Khudi Seroko, 18, tel. (34996) 2-74-58, 3-04-58 (Fax)			
		Priuralsky district				
7.	Aksarka village	Priuralsky Museum of Local Lore	st. Pervomayskaya, 28, tel. (34993) 2-24-43			
8.	Gornoknyazevsk village	Natural-ethnographic complex				
	Shuryshkarsky district					
9.	p.Muzhi	Shuryshskarsky district historical local history complex	st. Komsomolskaya, 9, tel. (34994) 2-12-57			
10.	Khanty-Muzhi village	Khanty-Muzhevsky Park-Museum "Zhivun"	st. Komsomolskaya, 9, tel. (34994) 2-12-57			
ele ve n.	p.Ovgort	Ovgortsky Museum of Local Lore	tel. 07 or 8(349294) 6- 72-42			